8. IF I HAVE TO EVACUATE MY HOTEL OR CONDO/VILLA, WHERE SHOULD I GO?

In the event that you have to evacuate your accommodations, and it is too late to depart the island, your property management will provide guidelines on where the nearest government shelter is and how to get there.

9. IF I HAVE TO EVACUATE TO A GOVERNMENT SHELTER WHAT SHOULD I TAKE WITH ME?

Unfortunately, there is not enough space in the shelter for you to take all your suitcases with you. Leave them in the safety of your hotel room, or in an alternate location advised by your property management and plan on returning to them when the “All Clear” is given. The Hazard Management Cayman Islands has created the following checklist for those guests should bring to an evacuation shelter:

- A change of clothing and sturdy, protective shoes
- Cash
- Drinking water for at least three days (1-2 gallons per person/per day)
- Non-perishable food and drink for at least three days – remember there are no cooking or refrigeration facilities
- Prescription medicine
- Personal ID, passports, tickets
- Rain gear, hat, sunglasses
- Sleeping bag, mat or blanket and pillow

EMERGENCY NUMBERS/IMPORTANT CONTACTS

Grand Cayman Police/Fire/Hospital ........................................... 911
Cayman Brac Police ................. 911/948.0223
Cayman Brac Fire .............. 911/948.1245 / 948.1293
Cayman Brac Hospital ................. 911/948.2243
Little Cayman Police .......... 911/948.0100
Little Cayman Fire ............ 911/948.0011
Cayman Airways–Grand Cayman ............... 949.2311
Cayman Airways–Cayman Brac .......... 948.1211
Cayman Airways Express–Grand Cayman .......... 949.2311
Cayman Airways Express–Cayman Brac .......... 948.1211
Cayman Airways Express–Little Cayman .......... 948.0144
Air Canada .................................................. 1.881.422.7533
American Airlines .............. 949.8156
British Airways ....... 1.800.247.9297
Delta Air Lines .............. 1.800.221.1212
JetBlue ........................................ 1.881.538.2583
Island Air .................. 949.5252
United ........................................ 1.800.231.0856
US Airways .............. 1.800.622.1015
WestJet ......................................... 1.855.547.2451

Long-distance charges may apply for calls to some airlines listed.
We are committed to providing you with the best possible experience while you are in the Cayman Islands. That’s why we have compiled the following frequently asked questions regarding hurricane season in the Caribbean and how it could potentially affect your travel plans. If your concerns are not addressed here, please visit www.caymanprepared.ky or check with the front desk at your accommodations for their property-specific plan.

1. WHEN DOES HURRICANE SEASON BEGIN AND END?

Hurricane season for the Atlantic and Caribbean is June 1 – 30 November.

2. WHAT DO THE STORM WARNINGS MEAN?

**TROPICAL STORM**

- **Tropical Storm Alert** – Tropical storm conditions are expected within 72 hours
- **Tropical Storm Watch** – Tropical storm conditions are expected within 48 hours
- **Tropical Storm Warning** – Tropical storm conditions are expected within 36 hours
- **All Clear** – the storm has left the area, but caution should prevail

**HURRICANE**

- **Hurricane Alert** – Hurricane could strike within 72 hours
- **Hurricane Watch** – Hurricane could strike within 48 hours
- **Hurricane Warning** – Hurricane could strike within 36 hours
- **All Clear** – Threat from weather has passed

3. HOW ARE STORMS CLASSIFIED?

Storms are classified according to their wind speed:
- Tropical Storm – Wind speeds 34-73 mph
- Category 1 Hurricane – Wind speeds 74-96 mph
- Category 2 Hurricane – Wind speeds 97-110 mph
- Category 3 Hurricane – Wind speeds 111-130 mph
- Category 4 Hurricane – Wind speeds 131-155 mph
- Category 5 Hurricane – Wind speeds over 155 mph

4. WHAT IS THE BEST WAY TO REMAIN INFORMED ABOUT A POTENTIAL STORM?

There are several ways for guests to remain informed in the event of a potential storm:

**Accommodations**

Guests should contact the front desk at their accommodations for information and updates.

**Television**

Guests should monitor the local television stations for weather updates. Local television stations include Cayman 27 on Cable Channel 27.

**Radio**

If available, guests may listen to the Cayman Islands Government radio station, Radio Cayman on:

- **Radio Cayman One**
  - 89.9FM on Grand Cayman
  - 93.9FM on Cayman Brac and Little Cayman

- **Radio Cayman Two**
  - 105.3FM

**Cayman Weather Radio**

- 107.9FM

5. WHEN SHOULD I CONSIDER MAKING PLANS FOR AN EARLY DEPARTURE?

The decision to remain on-island during a tropical storm or hurricane is a personal one. Guests who wish to remain at their resort and are permitted to do so by resort management must, for their own safety and the safety of others, follow all instructions given to them by property management until they are advised that the All Clear has been given.

Each resort property has a carefully considered hurricane plan and the needs of all guests will be assessed and addressed by applying that plan. As an example, if the need arises, management may move guests on the ground floor to a second story room. In the rare instances when a severe storm is impending, Hazard Management Cayman Islands (HMCI) may issue an evacuation order. If an evacuation order is issued, the Cayman Islands Department of Tourism will immediately advise all properties of this decision and of the action plan for evacuation. The penalty for not complying with an evacuation order may be arrest and/or imprisonment.

6. DO I HAVE THE OPTION TO CHANGE TRAVEL PLANS WITHOUT PENALTY IN THE EVENT OF A HURRICANE?

Yes. The ‘Worry Free Hurricane Guarantee’ of the Cayman Islands is designed to ease the minds of travellers visiting during Hurricane Season. It works by covering cancellations made prior to arrival, due to an impending hurricane threat, or compensates the guest(s) if their vacation time is cut short due to the impact of a hurricane. As soon as a hurricane is anticipated, guests may cancel their vacation at many of our hotels and condominiums, with only a one-night penalty at most for cancellations made up to 48 hours before check-in. We also encourage you to contact your accommodations, as many offer a free replacement stay, allowing you to rebook for the same duration as your originally booked stay, regardless of how many days were affected by a hurricane or storm.

**IF I STAY ON ISLAND, WHAT IS THE BEST PLACE TO SITUATE MYSELF IN THE EVENT OF A HURRICANE?**

During a hurricane, guests should remain inside at all times. This is particularly true during a Hurricane Warning (when a hurricane is likely to hit within 24 hours). Guests on the ground floor may be directed by property management to move to a higher floor.

Remember to not venture outside during the ‘eye’ (an area of calm weather at the centre of the storm) to see what is going on. Stay inside until authorities announce that it is safe to go outside.